

ALFREDO MARTINEZ

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ISTQB Foundation & Agile · PSM I · SAFe 6 Practitioner · CAPM (In Progress)

PROFILE

Technology delivery leader with 20+ years driving cross-functional programs across global distributed teams. Combines engineering fluency with structured project management — experienced in Agile, SAFe, and PMBOK frameworks, and proven at aligning stakeholder needs with measurable delivery outcomes. Early adopter of AI-enabled workflows (Claude Code, Cursor AI, Cline) with a track record of improving team throughput, release quality, and operational visibility. Currently pursuing CAPM certification.

CORE COMPETENCIES

MANAGEMENT Team leadership · Stakeholder engagement · Capacity planning · Talent development · Performance reviews · Cross-functional delivery

AI TOOLS Claude Code · Cursor AI · Cline · Oracle Chat (OCA) · Zoom AI

DEVOPS & CI/CD Jenkins · GitHub · JIRA · Confluence · AWS (S3, Lambda, CloudWatch) · Oracle Cloud (OCI) · CI pipelines · APEX dashboards

AUTOMATION Selenium WebDriver · Playwright · Cypress · Appium · RestAssured · Postman · Maven · TestNG

PROGRAM MGMT Agile/Scrum · SAFe 6 Practitioner · SDLC governance · PMBOK · Backlog management · OKRs / KPI reporting · PI planning

API & DATABASE MySQL · Oracle DB · PostgreSQL · SQL Server · REST / SOAP · ETL validation

PROFESSIONAL EXPERIENCE

INDEPENDENT CONSULTANT | AI Trainer & Evaluator / Delivery Consultant

Mar 2026 – Present

Monterrey, MX · Remote

- Evaluate and improve AI model outputs across reasoning, code, and quality tasks (Outlier); advise on AI-enabled delivery and QA workflows.
- Apply structured project-management practice to freelance engagements — scope definition, estimation, and delivery governance.

ORACLE UTILITIES – CROSS-SOLUTIONS | Quality Engineering Manager / QA Lead

Jan 2025 – Mar 2026

Monterrey, MX · Global team (US, IN, PH) · Hybrid

- Managed globally distributed QA teams across 3 regions — owning engineering roadmap, capacity planning, stakeholder alignment, and STLC governance for multi-product Oracle Utilities integrations.
- Championed AI-enabled workflow improvements using Claude Code, Cline, and Oracle Chat (OCA) — accelerating automation development, test generation, and documentation.
- Drove Agile ceremonies and centralized test management via TestRail + JIRA + Confluence; delivered APEX dashboards providing executive visibility into defect trends and velocity.
- Architected and maintained Playwright and Selenium WebDriver automation suites; validated REST APIs with SQL consistency checks across Oracle Cloud (OCI).
- ▶ ~30% reduction in regression cycle time via Playwright automation integrated with JIRA/TestRail pipelines.
- ▶ Near-100% test asset traceability across the full Cross-Solutions program; zero critical escapes across all managed release cycles.

TIGERCONNECT | QA Engineer III / Feature Lead

Jan 2022 – Nov 2024

Remote · Mobile & Web · Global distributed team (US, CH, CO)

- Led QA for mobile and web feature releases — full accountability for Android platform quality and cross-platform functional/performance test coordination.
- Served as QA Feature Lead for PCM — owned the complete test lifecycle from requirements through release; implemented Appium automation scripts; reduced onboarding time ~30% through improved documentation.
- ▶ PCM feature delivered on time with zero critical post-release defects.

INFLECTION POINT SYSTEMS | QA Principal

Jun 2013 – Jan 2022

Monterrey, MX · Financial apps / Direct Mail / MFS Compliance · Global team (US, IN)

- Led design and delivery of the IPS Automation Framework (Selenium WebDriver + Java, Maven, TestNG, Jenkins) — adopted as the team-wide standard across multiple projects.
- Managed a team of 4 senior QA engineers; translated client business needs into technical requirements and feature acceptance criteria; built Cypress suites for Direct Mail (~60% validation-time reduction).
- ▶ Sustained zero regulatory defects reaching production across an 8-year MFS Compliance engagement.

DEXTRA TECHNOLOGIES | QA Lead

Nov 2011 – Jun 2013

Monterrey, MX · BAFAMSA / Dolby / Nokia

- Led QA across 3 concurrent clients: enterprise banking security & automation (BAFAMSA), Android mobile test lead (Dolby), and Nokia Windows Phone Marketplace moderation team lead.
- Initiated a Selenium WebDriver automation program for Nokia's moderation portal — measurably improved team throughput and defect-detection rates.

INFOSYS TECHNOLOGIES | QA Engineer

Nov 2008 – Nov 2011

Monterrey, MX · Ameriprise Financial / Bank of America

- Executed UAT for the Thomson One wealth-management platform (Ameriprise Financial); maintained QTP automation suite for the Bank of America Cash Pro Online IVV team.

► *Excellence Award recipient for performance on the Bank of America IVV project.*

SOFTTEK GDC MONTERREY | QA Engineer

Feb 2006 – Nov 2008

Monterrey, MX · EMC DVT Project

- Tested EMC Clariion storage systems across regression, performance, and stress testing; developed batch-based automation scripts to reduce manual execution effort.

EDUCATION

Universidad Autónoma de Nuevo León — B.Eng, Systems Administrator Engineering · Specialty: Software Engineering · Monterrey, MX

CERTIFICATIONS

CAPM Certified Associate in Project Management — In Progress · PMI

SAFe 6 Practitioner Scaled Agile Framework

PSM I Professional Scrum Master · Scrum.org

ISTQB Foundation & Agile Tester

TRAINING & ADDITIONAL COURSES

Selenium 2 WebDriver with Java · Cypress Automation Testing · Web Application Testing with Selenium · Querying with Transact-SQL · Java Basic & Advanced · Software Security · Developing Critical Leadership Skills · Foundation Course in Banking I & II · Scrum Fundamentals · Visual Basic .NET Basic & Advanced