

ALFREDO MARTÍNEZ

Senior Technology Program Manager

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PROFESSIONAL SUMMARY

Senior Technology Program Management professional with 20+ years leading complex enterprise software initiatives from initiation to completion. Master proficiency in Program Project Management and PMBOK practice — estimation and planning, scope management, risk management, and delivery governance — partnering with key stakeholders to define scope, influence strategic decisions, and manage financial, contractual, and operational commitments. Proven record leading global, cross-functional teams to deliver on schedule and quality commitments, applying PMBOK, Agile, and SAFe methodologies across the full delivery lifecycle.

CORE COMPETENCIES

- PMBOK Practice & Project Lifecycle Management
- Scope Management & Requirements Definition
- Schedule & Dependency Management
- Strategic Planning & Road-mapping
- Global Cross-Functional Team Leadership
- Estimation & Planning (Waterfall + Agile)
- Risk Management & Mitigation Planning
- Procurement & Make-or-Buy Analysis
- Delivery Governance & Release Readiness
- Stakeholder Engagement & Executive Reporting
- KPIs, Metrics & Executive Dashboards

PROFESSIONAL EXPERIENCE

Technology Program Manager

Independent Consultant

Monterrey N.L

March 2026 – Present

- Lead strategic planning and program delivery initiatives improving software governance, operational efficiency, and enterprise workflows from initiation to completion.
- Advise organizations on adoption strategy, ensuring alignment with enterprise governance, risk mitigation, and security best practices.
- Design orchestrated delivery workflows and automated solutions for project coordination, capacity planning, and status reporting.

Quality Engineering Manager / QA Lead

Oracle Corporation

Monterrey N.L (Remote)

January 2025 – March 2026

- Directed globally distributed engineering teams (US, India, Philippines) accountable for enterprise delivery and quality across Oracle Utilities products.
- Defined project scope, engineering roadmaps, and cross-team dependencies in partnership with product managers and key stakeholders.
- Led release governance, production-readiness reviews, and high-priority customer escalation “War Room” activities.

- Led make-or-buy and cost-benefit analysis for QA/Dev tooling and automation-platform adoption, standardizing tool selection across teams.

► **Key Achievement:** *Achieved zero critical production escapes across all managed release cycles through structured risk identification and mitigation aligned to the project plan.*

QA Engineer III / Feature Delivery Lead

TigerConnect Inc.

Monterrey N.L (Remote)

January 2022 – November 2024

- Served as Feature Lead owning the full project lifecycle for the PCM feature, from requirements through production release.
- Coordinated cross-functional delivery across Android, iOS, and Web, partnering with Product Management and Operations.
- Planned mobile releases and sprints, monitored execution risk, and resolved challenges impacting delivery commitments.

► **Key Achievement:** *Reduced onboarding effort by ~30% by improving onboarding processes and documentation.*

QA Principal

Inflection Point Systems LLC

Monterrey N.L (Hybrid)

June 2013 – January 2022

- Led multiple concurrent enterprise initiatives for financial-services and compliance clients, owning program delivery and automation strategy.
- Owned estimation, planning, scope definition, and resource allocation across Waterfall QA programs and Agile delivery.
- Partnered directly with enterprise customers to translate business requirements into execution plans and clear deliverables.
- Managed delivery-performance reporting and executive stakeholder communications across an eight-year engagement.

► **Key Achievement:** *Delivered ~90% estimation accuracy across Waterfall QA programs, mobile releases, and Agile artifacts (epics, stories, sprints), accounting for expected Agile change management.*

► **Key Achievement:** *Maintained zero regulatory production defects across an eight-year financial-compliance engagement.*

EARLIER CAREER HIGHLIGHTS

- QA Lead, Dextra Technologies, [Monterrey N.L](#) November 2011– June 2013 — QA Lead across concurrent Nokia, Dolby, and BAFAMSA engagements; led planning and cross-functional coordination.
- QA Engineer, Infosys, [Monterrey N.L](#) November 2008 – November 2011 — QA Engineer for Ameriprise Financial and Bank of America; recipient of the Excellence Award for project delivery.
- QA Engineer, Softtek, [Monterrey N.L](#) ,February 2006– November 2008 — QA Engineer for EMC enterprise storage; executed performance and regression testing.

EDUCATION & CERTIFICATIONS

B.Eng, Systems Administrator Engineering — Universidad Autónoma de Nuevo León (Specialization: Software Engineering)

- CAPM (Certified Associate in Project Management) – In Progress — SAFe 6 Practitioner
- Professional Scrum Master I (PSM I) — ISTQB Foundation & Agile Tester

TECHNICAL & MANAGEMENT ECOSYSTEM

Methodologies: PMBOK, Agile, Scrum, SAFe, Kanban, SDLC Governance

Project & Collaboration: JIRA, Confluence, Azure DevOps, TestRail

Reporting: Executive Dashboards, Delivery KPIs, Quality Metrics, Oracle APEX

Cloud & Engineering: AWS, Oracle Cloud Infrastructure (OCI), Jenkins, Git